

Douglas Martini

Oviedo, Florida 32765

Qualifications Summary

Software

DB2, COBOL, JCL, ISPF, MSWord, MSEXcel, MSPowerPoint, Visio, Clist, CICS

Intro Level: Unix, C++, C, JAVA, Hyperion, SQR, Oracle Forms, ASP

Oracle 9i Certified Associate (OCA), JavaScript, (X)HTML, CSS

SQL*PLUS, RMAN, ODBC, TOAD, PL/SQL Navigator, OEM, Crystal Reports

Not used in a few years: MFS, Telon, Pascal, FORTRAN, BASIC, PROIV, Assembly, VTAM, TSO, Roscoe, Librarian, PROFS, SAS, PL/I, IMS DB-DC, Panvalet, Lotus Notes

Hardware

IBM Mainframe, Apple Macintosh, various Windows based PCs, DEC PDP-11/70, DEC 20/20

Employment

- **From January 2009 to July 2009** *TRIAD Personnel Services, Orlando, FL* *Crystal Reports Contractor*
Crystal Reports 10, Oracle Forms 6i, PL/SQL, TOAD, ASP (classic), JavaScript, (X)HTML, CSS, Dreamweaver 8, UltraEdit
I was on contract to Brown & Brown, Ins in Daytona Beach thru TRIAD to replace/upgrade the revenue reporting application from using Oracle Forms. The report system is now accessed via a webpage. A dropdown menu is used to select the needed report, which then displays a page to input the report parameters. Also a radio button allows the selection of having the output to Crystal Reports or Microsoft Excel. Oracle procedures were created/enhanced to gather/format the data.
- **From April 2003 to January 2009** *Wyndham Vacation Ownership, Orlando, FL* *Senior Applications Software Engineer*
Crystal Reports, COBOL, JCL, SQL, MAGIC, TOAD, SQLNavigator, Putty, UltraEdit, JAVA, CICS, Hyperion, ORACLE 8i
While still at Fairfield Resorts I was moved to the global IT application support team, promoted to the Team Lead position and responsible for 6 teams. These teams support reservations, tours and campaign applications. These applications exist on VMS using ORACLE 8i, Windows 2000 Server with ORACLE FORMS and SQR for reports. e.Piphany Sales & Service and Crystal Reports accessing Oracle 10g. e.Piphany Campaign Management accessing Oracle 10g. IRIS, a homegrown reservation system, uses JAVA, Versada and Oracle 9i. Though I spent most of my time performing analysis and guiding the teams I also assisted with development. I generated/coded many Crystal reports for upper-management, several departments, and myself to aid in resource and problem management. When release time schedules were tight I would review, fix and/or code SQL. We just went thru multiple re-orgs, lost many coders, so I am now directly supporting the Central Reservation System platform using ORACLE 8i, SQR, Hyperion, JAVA and PL/SQL. Currently the Platform is being upgraded to 10g, Hyperion and JAVA. I am being trained in Hyperion, SQR and JAVA so I can completely support the platform.
Crystal Reports, COBOL, JCL, SQL, MAGIC, Putty, UltraEdit, ISPF, CICS
A member of the 4-person team supporting the reservation and contractual mainframe DOS/VSE based system. We were responsible for maintaining all mainframe applications, rotating production on-call, application quality assurance, fixes for client reported problems through the Application Support Group (help desk) and limited application enhancements. I was solely responsible for all external/server interfaces to the mainframe. Some of the interfaces/systems were TCP/IP, FTP, Oracle and PeopleSoft. On March of 2005 I became part of the Software Configuration Management team with the initial goal of bringing order and corporate compliance to the changing of the production environments. This led to my heavy utilization of Crystal Reports, Remedy MAGIC and limited use of Clear Case.
COBOL, JCL, UltraEdit, ISPF, VSAM, CMS, ICCF, GTB, Mlog, Faqs, CICS
I formed Tankknight Services and contracted with Fairfield Resorts as part of a team that enhanced Fairfield's DOS/VSE based system. The majority of the programs were written in COBOL 68, undocumented and year 2000 non-compliant. My task had initially been to perform an upgrade analysis, but was changed to directly modify the programs to be year 2000 compliant and be in COBOL 85.

- From June 1993 to December 2002** *MCIWorldCom, Cedar Rapids, IA* *Senior Systems Analyst*

COBOL, JCL, DB2, QMF, SQL, TSO, ISPF, CICS

For seven of ten years was Team Lead on Assessments, Analysis & Design, and application development of small business billing (data & voice networks) projects for the MEGA Call Processing group. I was responsible for close to 70 projects that I either assessed or completed through the complete lifecycle. These stages were project assessment thru project implementation and post-implementation support. The system was 5 million lines of code, ran 11,000 jobs each month, had 750 CICS programs that executed approximately 400,000 times. Further, the system processed approximately 600,000,000 transactions each month with a 3.6 billion dollar revenue stream contribution. I directly contributed to the reducing of the Abend rate in this system from 10% to .02%. Initiated and maintained direct communication to the Network Engineers, to external Vendor developers/leads and other internal mainframe and Unix mid-range departments. Project Lead on the FORUM Billing Interface project to link Audio Conferencing with 3 internal billing systems. I was the technical Point of Contact for the development of Lotus Notes in the ISN department and was part of the Environment Team to provide support for the entire NCBS billing group on the migration of Endeavor packages to production. Also, the Environment Team Lead/expert for all DB2 and IMS support.
- From February 1990 to June 1993** *American Airlines, Tulsa, OK* *Programmer Analyst*

PL/I, COBOL, JCL, DB2, TSO, Telon, CICS

Enhanced and maintained a commercial off-line reporting system. Developed and enhanced AA Voice batch and on-line systems to administrate data relating to telephone authorization codes and generically administrate multiple access-type for any number of Identified programs involving multiple vendors. Enhanced AA Voice batch system to produce audit-type reports matching account to Call Detail Records provided by vendors.
- From March 1988 to January 1990** *Amerada Hess Corporation, St. Croix, USVI* *Senior Programmer Analyst*

COBOL, JCL, TSO, ROSCOE, PROIV, CICS

Enhanced and maintained existing Materials Control System (MCS) for HOVIC refinery. Implemented a new data acquisition programs for HOVIC and other Hess refineries. Analyzed and prepared specifications of batch MCS for use by contracting firm in the design of the on-line Automated Refinery Maintenance System (ARMS). Designed and developed for ARMS/MCS interface programs, backup/recovery programs and procedures as well as file loading and history.
- From January 1987 to March 1988** *American Airlines, Tulsa, OK* *Programmer*

COBOL, JCL, TSO

Enhanced existing batch programs to generate reports on airplane component reliability and frequency analysis. I maintained batch and on-line parts tracking system. I developed on-line programs to allow the user to perform screen updates and inquiries of tasks implemented to accomplish a repair and changes to a database audited by Civil Aeronautics Board (CAB).
- From May 1986 to January 1987** *Informatics General Corporation, New York, NY* *Programmer Analyst*

PL/I, TSO

Contracted to Dupont, Wilmington, Delaware to develop programs to maintain the account month beginning balance and programs to perform a common validity edit.
- From May 1984 to May 1986** *AT&T Information Systems, Somerset, NJ* *Member of Programming Staff*

PL/I, IMS DB-DC, MFS, TSO, Clist

I was responsible for the enhancement/maintenance of existing programs and the development of new programs. These programs updated and crosschecked date tables, monitored and controlled the flow of data communications, and generated detailed reports for analysis by in-house organizations.
- From October 1983 to May 1984** *Insurance Network Systems, Sparta, NJ* *Programmer*

Fortran 77

I maintained, updated and developed programs for various insurance clients of INS through an on-line DEC 20/20. I tutored staff in FORTRAN IV.

EDUCATION

Lycoming College, Williamsport, PA
 Dale Carnegie 12 week course
 TechSkills
 County College of Morris
 AT&T Information Systems
 American Airlines
 Amerada Hess
 MCIWorldCom
 Wyndham Vacation Ownership

Bachelor of Arts in Computer Science, May 1983
 Oracle Certified Associate in 9i
 Pass/Fail class in COBOL/JCL
 Company sponsored classes in PL/I, IMS DB/DC, TSO
 Company sponsored classes in Telon, SAS, Lotus Notes, DB2
 CBT classes in ROSCOE, PROIV
 Company sponsored classes in C++, C, CICS, HTML
 Company sponsored class in ILOG

